



Cancellation and Safety Policy

It is vital that you notify us of any cancellations within **24 hours**. If you don't keep an appointment and fail to notify us in advance, you may incur a fee of **50% of the consult cost**.

With adequate notice, we can give the appointment time to another client. Of course, we understand that occasionally people are prevented from keeping appointments due to sudden illness or unexpected emergencies. If this is the case, please contact us as soon as possible to explain the circumstances.

If ongoing appointments are made with therapists and you do not attend appointments (3 in a row) without reason, Dalby Allied Health will cancel all upcoming appointments.

Dalby Allied Health expects that all children under the age of Sixteen years of age are to be present with a parent/guardian during therapy sessions. No child is to be left unsupervised or unattended in waiting room.